



Group Ticket Policies for the 2021-2022 Season

Education rate (home schools, education-related groups): \$9 per ticket. 1 free chaperone ticket for every 20 paid.

I. Group Ticket Order Deposit Policy:

For the 2021-2022 season, SteppingStone is not requiring a deposit for group ticket orders.

Since 2016, a 15% non-refundable down payment was required for group ticket orders of 20 or more. This policy may be reinstated in the future.

II. Ticket Orders are Non-Refundable

All ticket SALES ARE FINAL. SteppingStone **does not provide refunds for unused tickets for any reason.** For weather-related cancellations we will work with your group to reschedule for another performance date.

In case of force majeure (epidemic, fire, governmental order, act of god, wars, riots, or any other similar cause beyond SteppingStone's control) resulting in cancellation by SteppingStone, tickets may be exchanged to productions in the following performance season.

III. Final Number Deadline

Final count for group orders is due **four weeks prior to the performance date**, unless otherwise specified between the contact booking the reservation and the reservationist. After that date, the number of tickets cannot be lessened, and the amount owed will not change.

IV. Additional Needs

SteppingStone and Park Square Theatres have limited space and must be informed a minimum of **four weeks in advance of any lunch, accessibility or other special accommodations.** Rental fees apply if your group requires use of additional space, and space usage is subject to availability.

Our ultimate goal is to make your group's visit with us as enjoyable as possible. Help us help you by communicating in advance. We will do everything possible to reasonably accommodate the needs of your group. Thank you for your interest in SteppingStone's performance program!